

SERVICE AND SUPPORT





With Ryko you don't have to rely on outside vendors to service your car wash equipment. We're the only one with a national, coast-to-coast, direct support network staffed by 250 specially trained, locally based technicians. So you get a faster response time when you need it most. Plus, our 90 percent first-time fix rate national average is one of the best in the industry.



COMPREHENSIVE SERVICE OFFERINGS

- **Premium Preventive Maintenance** covers everything, including all parts and labor, for peace of mind
- **Managed Preventive Maintenance** keeps your machines up and running faster while managing your budget
- **Preventive Inspection** provides essential maintenance recommendations for optimal performance—we catch problems before they occur

OUR TRAINED TECHNICIANS SERVICE LEADING WASH SYSTEMS



We can supply maintenance contracts, service and parts for brands including:



INDUSTRY'S ONLY COAST-TO-COAST, DIRECT SUPPORT PROGRAM



Our 250 specially trained technicians can address issues at any car wash across the United States.

- More than 4,000 locations use Ryko for their service needs
- Centralized billing and customer service
- More than 90% national average first-time fix rate

RYKO TECHNOLOGY ADVANTAGE

Ryko's advanced diagnostic tools keep you up and running.

- **RykoTrax** cloud-based web portal can show remote diagnostics, data reporting, machine status, real-time revenue and wash-count reporting
- Our exclusive **RSS** tablet-based field tools offer real-time electronic diagnostics, work orders, and parts and invoice processing
- RykoTrax and RSS identify and solve issues quicker, saving you time and money





With Ryko as your partner, you're getting more than a machine. We lead the industry in uptime with **the only coast-to-coast, direct support program with locally based technicians and a full line of wash solutions.** It all adds up to increased wash counts and higher profit margins.

EQUIPMENT AND INSTALLATION	ON-SITE SERVICE	PREVENTIVE MAINTENANCE	CLEANTOUCH™ WASH SOLUTIONS	REMOTE MONITORING	ONLINE TECH RESOURCES	CENTRAL DISPATCH	CENTRALIZED BILLING

Only Ryko can offer all of this!

The most comprehensive line of car wash equipment solutions in the industry.



National direct service coverage and a national footprint for CleanTouch wash solutions.

The most advanced technology tools to diagnose, administer, monitor and repair equipment to have you up and running faster.



LINCOLN

ROTUNDA

Contact your Rotunda area Sales Manager or your Field Service Engineer

1-800-ROTUNDA www.OneRotunda.com